

## A MESSAGE FROM DIRECTOR Jim Hibma

How can we help? Crossroads is a local non-profit organization that exists to answer that question. When life's circumstances have you at a loss and you are not sure where to turn, let us help.

This past year has been all about improvising and creativity. Every program and service offered, required thinking outside the box. We could have never done it without those of you who believe in our mission and support us. We had more volunteers than ever step up to help. Since Crossroads operates on donations alone, please consider contributing to our cause.

## FREE COUNSELING REMAINS STRONG

Licensed social worker and counselor, Jim, is here to listen and provide counseling for people of all ages and needs at no charge. This past year, counseling was offered 4 different ways: in person, phone, Facetime video and Zoom. People were relieved to have someone to talk to.



## HUGE CHRISTMAS IMPACT

Amidst a pandemic, Crossroads considered cancelling Christmas programs because they relied heavily on volunteers. How could we ask for help with COVID looming? Before we could even ask, volunteers were contacting us asking "how can we help?" Brainstorming sessions took place about how to pull Christmas off safely and successfully. Thank you to all who helped many single parents and families who were referred to us from several communities in our area.

## SHIIP STEPPED UP FOR SENIORS

Volunteer SHIIP (Senior Health Insurance Information Program) Counselors adapted to safely help seniors with Medicare. Appointments were held over the phone or in the office with many safety precautions in place. Plexiglass on desks, face masks, sanitizing surfaces and social distancing made it possible. Medicare clients were extremely grateful this service remained available. This summer Crossroads received the Governor's Volunteer Award for the SHIIP Program. We were honored!





# MEN TALK – GUYS HELPING GUYS COPE WITH GRIEF

Men Talk will be meeting monthly with Counselor Jim Hibma. Call Crossroads if interested.

## KLOMPEN CLASSIC GOES LIVE

When most races in Iowa were cancelled, the Klompen Committee decided to push ahead and plan the safest race possible. Packet pick up was extended to 3 days, the 5K and Kids Classic routes were changed, a wave start took place for socially distancing, and hundreds of volunteers stepped up to implement safety measures.

*"I just wanted to touch base with you about last night's race. I was blown away by the participation! Kudos to a wildly successful small town Iowa run."*

– Tabbi, Des Moines



## COAT DRIVE A HUGE SUCCESS



Last winter, hundreds of new and used coats were given to Crossroads. Many families county wide benefitted. Thank you to all who shared the gift of warmth.

## GROCERY SERVICE – NEW!



For housebound individuals, we now offer online grocery ordering, pick up, and delivery by volunteers.

## UPCOMING EVENTS

### 2021

**SEP. 1 - NOV. 30**

Winter Coat Drive - Drop off anytime

**SEP. 28**

Welcome to Medicare - 5:30 P.M.

**OCT. 15 – DEC. 7**

Medicare Part D Open Enrollment  
*Call now for appointments.*

**NOV. 1**

Christmas Adopt a Family Registration  
Christmas Toy Shelf Registration

### 2022

**MAY 4**

Free Kids Classic - 6:00 P.M.  
Klompen Classic 5K - 7:00 P.M.

**MAY 18**

Welcome to Medicare Seminar - 5:30 P.M.  
*Call to RSVP.*

**MONTHLY:** Men Talk – Guys helping guys deal with grief  
**WEEKLY:** Alcoholics Anonymous & Narcotics Anonymous  
**AS NEEDED:** English Language Learners

## DONATE

**OPTION 1:** Debit/Credit Card/PayPal - [crossroadspella.com](https://crossroadspella.com)

**OPTION 2:** Donate by texting GIVE to 712.227.5727

**OPTION 3:** Make checks payable to Crossroads of Pella